

Check out Samarco's clarification on the assistance provided to individuals of affected communities

Keeping the transparency and trust relationship with all affected communities, Samarco highlights that all employees who provide services for the company are properly identified with uniforms and badges. It is worth mentioning that, currently, professionals from the company Matizes also conduct dialogues in the communities.

Samarco reinforces that no one but this team is authorized to speak on behalf of Samarco and/or perform any kind of activity for the company.

In case of any doubts or queries, please contact us at 0800 031 2303. To report irregular situations, please contact the company's Ombudsman. The complaint may be submitted to the following e-mail ouvidoriasamarco@canalconfidencial.com.br or by phone 0800 721 0717.

Samarco's Ombudsman is available to assist you from Monday through Friday, from 8am to 6pm.

Assessoria de Imprensa da Samarco: (31) 3269-8844/3269-8838 - imprensa@samarco.com

Ana Heineck - (31) 98313 -2201

Ana Paula Doné - (31) 99635 - 8658

Douglas Stofela - (31) 98816 - 6470

Harley Pinto - (31) 97310 -1518

Leandra Valadares - (31) 98281 - 3034

Marcone Andrade - (31) 98481 - 3401

Visite nossa Sala de Imprensa - www.samarco.com/imprensa.

Visite nossa Sala de Imprensa – www.samarco.com/imprensa

Assessoria de Imprensa da Samarco: (31) 3269-8844 / 3269-8838 imprensa@samarco.com

Ana Heineck - (31) 98313-2201

Ana Paula Doné – (31) 99635-8658

Douglas Stofela – (31) 98816-6470

Harley Pinto – (31) 97310-1518

Leandra Valadares - (31) 98281-3034

Marcone Andrade - (31) 98481-3401